

## **IHS automates operations, may sign pact with U.S. software firm**

**I**N order to provide the best services to its teeming customers, and in order to enforce its commitment to quality, the leading Telecom Infrastructure Service Provider, IHS Nigeria Plc is to enter a deal with VOREX, a software company, based in Dallas Texas, United States to develop and implement an Enterprise Resource Planning Software that is aimed at increasing efficiency, reducing cost, and improving quality of the services being rendered by the telecom service company. This will also facilitate its operations under ISO 9000.

In a statement from the commercial department of the company, the software will have all the operations of IHS integrated under a single portal, which can be accessed from all their offices throughout the country and from anywhere in the globe. The deal involves the integration of the company's Human Resources, Training Management, Staff Evaluation, Project Management, Inventory & Warehousing, Procurement & Sales, Expense Management, as well as Operations & Maintenance as a single Business enterprise solution.

According to the software experts from VOREX, the outcome of the implementation is to compliment the company's drive towards reducing cost, adding control to the current process and helping in the daily business activities of providing qualitative services.

Mr. Olugbenga Onakomaiya, the Commercial Director of IHS, said, "the software will allow IHS to provide its leading customers the best infrastructure services. Our goal is to satisfy and put smiles on the faces of our customers and that is why we have to bring in one of the best software companies to help in developing software that tackles all business units of the company. The deal will improve and add to the quality services that the company has been offering Nigerians".

IHS Nigeria Plc is a pioneer in the various aspects of telecom infrastructure services. It specialises in offering collocation and infrastructure sharing services to the industry through self owned sites. It also provides the full range of managed services (including operations and maintenance), and infrastructure deployment. IHS was setup in 2001 as the Nigerian Communications Commission opened the telecommunications market and licensed MTEL, MTN and Econet (currently Zain) to provide Global System of Mobile Communications (GSM) services before eventually licensing two more (Globacom and Etisalat) and several CDMA and other PTO's.

IHS has built telecom infrastructure in most of Nigeria's states and has offices in Lagos, Abuja, Benin, Kogi, Akwa Ibom, and Port Harcourt. The company is soon to launch its offices in Calabar and Enugu. IHS is also licensed by NCC to provide collocation services and to carry out supply, installation, and maintenance of telecommunications network under the Nigerian Communications Act of 2003.